MAKRAN PARTNERS

SERVICE GUIDE

TREAT IN TÜRKIYE

Health *Tourism*

Requirements, process and what you receive, in writing.



EDITION
November 2026

WEBSITE
makranpartners.com

PHONE / WHATSAPP
+90 (552) 553 03 31

Makran Partners · Allianz Plaza No: 1, Ic Kapi No: 108, Atasehir, Istanbul, Türkiye

IN THIS GUIDE

Contents

01	Health Tourism with Makran Partners	3
02	What you will need	3
03	How it works	4
04	Someone from our team is in the building	4
05	What you receive, in writing	5
06	Questions we get often	5

01 / AT A GLANCE

Health Tourism with *Makran Partners*

Treatment coordinated with Istanbul's major hospital groups, several JCI-accredited. We handle the medical, logistical and administrative sides.

1M+
international patients treated in Türkiye each year

JCI
accredited hospital partners

1:1
case manager per patient

6
written documents in every case file

Common procedures

Cardiac care, orthopedic surgery, oncology, organ transplant, fertility treatment, and cosmetic and dental procedures.

What's included

Hospital coordination, interpreter, airport-to-hospital transfer, and a dedicated case manager reachable throughout your stay.

02 / REQUIREMENTS

What you *will need*

What to send for a specialist review, and what you will need to travel. Copies are enough for the review; bring originals with you for your stay.

For the specialist review

#	DOCUMENT	DETAILS	PROVIDED BY
01	**Medical reports**	Your diagnosis and any specialist letters you already hold.	**You**
02	**Recent test results**	Blood work, pathology and other laboratory results.	**You**
03	**Imaging and reports**	MRI, CT or X-ray scans (DICOM files or a download link) with the radiologist's report.	**You**
04	**Medication and allergy list**	Everything you take now, with doses, and any known allergies.	**You**
05	**Previous treatment records**	Earlier surgeries, procedures and their outcomes.	**You**

For travel

#	DOCUMENT	DETAILS	PROVIDED BY
01	**Valid passport**	For the patient and one companion.	**You**
02	**Medical visa, where required**	Supported by an invitation letter from the treating hospital.	**We arrange**
03	**Travel insurance**	Recommended for the length of your stay.	**You, we advise**
04	**Companion details**	Name and passport copy for the person travelling with you.	**You**

Please note. Your reports are reviewed by a specialist in the relevant department before any price is quoted. Treatment plans and costs are confirmed in writing by the hospital.

03 / THE PROCESS

How *it works*

Four stages, one case manager. Here is what you hold at the end of each.

1

Share your reports

You receive: A relevant specialist's review of the diagnosis and reports you already hold.

2

Treatment plan & quote

You receive: A written treatment plan, cost estimate and expected length of stay.

3

Travel & visa

You receive: Medical visa support where required, plus flights and accommodation for you and one companion.

4

Treatment & recovery

You receive: In-person coordination during your stay, interpreter support and a written follow-up plan.

04 / INSIDE THE HOSPITAL

Someone from our team is in *the building.*

1

Your reports, read first

Files go to a specialist in the relevant department before anyone quotes you a price.

2 **An interpreter beside you**
Consultations, consent forms and discharge instructions are translated in the room, not summarised afterwards.

3 **After you fly home**
A written follow-up plan, and a route back to the treating team if something changes.

CARE WITHOUT THE CONFUSION

What your coordination includes

Specialist matching
Your reports go to a relevant specialist, not a generic sales desk, so the recommendation starts with your case.

Clear logistics
Know who meets you, where you stay, how you reach the hospital, and what the treatment schedule looks like.

Family support
One case manager coordinates interpreters, companions, transfers, and updates so your family is not left guessing.

05 / WHAT'S INCLUDED

What you receive, *in writing*

- A specialist second opinion on the diagnosis and reports you already hold.
- A written treatment plan from a JCI-accredited Turkish hospital.
- An itemised cost estimate and expected length of stay, before you book anything.
- Medical visa support where required, plus flight and accommodation arrangements.
- Airport-to-hospital transfers and interpreter support throughout your stay.
- A written follow-up plan for after you return home.

06 / QUESTIONS

Questions we *get often*

1 **Can I get a second opinion before travelling?**
Yes. You can send your reports remotely and receive a specialist review, proposed treatment plan, estimated cost, and expected stay before deciding to travel.

2 **Can a family member travel with me?**
Yes. We help coordinate accommodation, transfers, interpreter support, and the practical arrangements for one accompanying family member.

3 **How do you protect my medical information?**
Reports are shared only with the specialists and hospitals needed to prepare your requested opinion or treatment plan.

4 **Which hospitals do you work with?**
Accredited private hospital groups in Istanbul and a small number of specialist centres elsewhere, chosen by department rather than by brand. A group can be excellent in one speciality and unremarkable in another, so we match you to the department, not the logo.

5 **How long should I plan to be in Turkiye?**
It depends entirely on the procedure and on how your recovery goes. The treatment plan we send you includes an expected length of stay with a margin built in, so you are not booking a flight home for a date your surgeon has not agreed to.

6 **Do you arrange the visa?**
We prepare the supporting documents a medical visa application needs, including the hospital invitation and treatment plan. The application itself is yours to submit, and we tell you plainly what the consulate will expect to see.

7 **What happens after I go home?**
The hospital provides a discharge summary and follow-up schedule, and we help you get those to your doctor at home in a form they can use. We stay reachable after you fly; aftercare is the part most people find is quietly dropped elsewhere.

8 **Will the doctors speak my language?**
English is widely spoken in the hospitals we work with, and Arabic and Urdu interpreters are available at most of them. Where a consultation needs an interpreter we arrange one rather than leaving you to manage it at the door.

9 **Is the price I am quoted fixed?**
The hospital quotes a package covering the procedure, stay and standard follow-up. What it does not cover is complications or extra nights, and we make sure that boundary is written down before you travel rather than discovered afterwards.

10 **What if something goes wrong?**
Accredited hospitals have defined complication protocols and their own indemnity arrangements. We go through what the hospital covers, what your travel insurance covers, and where the gap between them sits, so you know before you decide.

11 **Can you handle my medical records?**
Yes, including certified translation into Turkish where a consultant needs it. Sending complete records in advance is usually what turns a slow second opinion into a fast one.

12 **Do you take commission from the hospital?**

No. We are paid by you, through a fee agreed before any work starts. That is the whole reason we can tell you a cheaper hospital is the better clinical choice when it is.

13 **What if I need to postpone?**

Treatment dates can usually be moved with reasonable notice, though flights and accommodation follow their own rules. Tell us as early as you can and we will rework the plan rather than let bookings lapse.

MAKRAAN PARTNERS

NEXT STEP

Start with a *free consultation*

Send your reports for a confidential, no-cost second opinion.

PHONE / WHATSAPP
+90 (552) 553 03 31

EMAIL
business@makranpartners.com

BOOK ONLINE
makranpartners.com/contact

OFFICE
Allianz Plaza No: 1, Ic Kapi No: 108, Atasehir, Istanbul, Türkiye

SCAN TO BOOK A CALL

This guide is general information, not legal, medical or financial advice. Requirements, fees and official rules change; your case is confirmed in writing. Edition November 2026. Cover photograph: Shixart1985, CC BY 2.0, via Wikimedia Commons.

© 2026 Makran Partners